For Details, Contact NCUA
Public & Congressional Affairs
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Phone: 703.518.6330

National Credit Union Administration
1775 Duke Street
Alexandria, VA 22314-3428
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Assistance Information
For
Credit Union Members

NCUA Provides Assistance Information for Credit Union Members

Alexandria, VA, September 1, 2008 – In response to the potential impact of Hurricane Gustav, the National Credit Union Administration (NCUA) will activate its emergency hotline at 7:00 AM EDT, Tuesday, September 2, 2008. Credit union members impacted by Gustav can call NCUA’s emergency toll-free hotline (1-888-584-6847) for information, including the operating status of credit union branches. Additional information is obtainable from the NCUA website at www.ncua.gov. Watch for NCUA public service announcements that will be distributed to news media in the affected states in an effort to provide essential information to consumers about federal deposit insurance coverage for credit unions and how consumers can access their credit union funds.

Member accounts in all federally insured credit unions are insured up to at least $100,000 by the National Credit Union Share Insurance Fund, a federal fund backed by the full faith and credit of the U.S. government.

The U.S. Department of Homeland Security’s “Ready Campaign” (www.ready.gov, or 1-800-BE-READY) provides valuable information about disaster preparedness, including a link to the Emergency Financial First Aid Kit, a checklist of documents and steps consumers can take to maximize their preparedness.

NCUA is the independent federal agency that charters and supervises federal credit unions. NCUA operates the National Credit Union Share Insurance Fund (NCUSIF), the Federal Fund insuring the savings of over 84 million account holders in all federal credit unions and many state-chartered credit unions throughout the U.S. and its territories. The NCUSIF is backed by the full faith and credit of the U.S. Government.

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